



CHAPTER - III

REDRESSAL OF GRIEVANCES

Sections 58(b) and 59 of the Persons with Disabilities Act, 95 mandate the Chief Commissioner to take steps to safeguard the rights and facilities made available to the persons with disabilities. These sections also empower the CCPD to look into complaints or, on his/her own motion, take suo motu action in matters relating to deprivation of rights of persons with disabilities and non- implementation of laws, rules, bye-laws, regulations, executive orders, guidelines or instructions made or issued by the appropriate Governments and the local authorities for the welfare and protection of rights of persons with disabilities.

To facilitate discharge of functions envisaged under Sections 58(b) and 59, the Chief Commissioner has been empowered with same powers as are vested in a court under the Code of Civil Procedure, 1908 while trying a suit

u/s 63 of the Act in matters relating to:

- (a) summoning and enforcing the attendance of witnesses,
- (b) requiring the discovery and production of any document,
- (c) requisitioning any public record or copy thereof from any court or office,
- (d) receiving evidence on affidavits, and
- (e) issuing commissions for the examination of witnesses or documents.

Every proceeding before the Chief Commissioner shall be a judicial proceeding within the meaning of sections 193 and 228 of the Indian Penal Code and the Chief Commissioner shall be deemed to be a civil court for the purposes of section 195 and Chapter XXVI of the Code of Criminal Procedure, 1973.

The Office of the Chief Commissioner receives a wide array of complaints pertaining chiefly to employment and education, issues on discrimination and harassment at the work place.

The intervention of the court of the Chief Commissioner normally leads to speedy justice as the directions are usually graciously accepted by the parties. The most striking feature of the court is that a complainant can represent his case without any legal help and is also not required to pay any fee to register his/her case. The disposal is very fast. 427 new matters were registered with this court during the period April 2002 to March 2003. It is a reflection of the faith of persons with disabilities in the Court of the Chief Commissioner. The disposal rate works out to 78.41%. A statement depicting the year-wise status of complaints is given below:

YEAR-WISE STATUS OF COMPLAINTS

PERIOD	TOTAL MATTERS FILED	TOTAL MATTERS DISPOSED OF	PENDING MATTERS CARRIED FORWARD TO NEXT YEAR	PERCENTAGE OF DISPOSAL
1st October, 1998 to March, 1999	65	12	53	18%
April, 1999 to March, 2000	New matters = 476	355	174	67.1%
	B/F = 53			
	Total = 529			
April, 2000 to March, 2001	New matters = 944	803	315	72%
	B/F = 174			
	Total = 1118			
April, 2001 to March, 2002	New matters = 4586	3531	1370	72.05%
	B/F = 315			
	Total = 4901			
April, 2002 to March, 2003	New matters = 427	1409	388	78.41%
	B/F = 1370			
	Total = 1797			



Out of 427 matters, 103 cases were initiated by the office of CCPD on its own motion for violation of provisions of section 33 of the Act. More than 35% of the complaints/grievances pertained to employment related matters. The share of cases relating to discrimination in admissions in edu-

cational institutions, transfer and harassment in employment and denial of rightful promotion in service was also sizable. Subject wise number of complaints other than representations, booked during the period April 2002 to March 2003 is given below in the tabular form:

SL.NO.	SUBJECT OF THE COMPLAINT	NUMBER OF MATTERS REGISTERED
1.	Employment	152
2.	Education	11
3.	House & Property	2
4.	Harassment	2
5.	Transfer	8
6.	Promotion	16
7.	Concession/Entitlement	5
8.	Misc. Subjects	6
9.	Application/Clarification	225
	Total	427

ILLUSTRATION OF FEW GRIEVANCES & OUTCOME DURING 2002-03

IN THE MATTER OF	GRIEVANCES	OUTCOME
Mr. Vijayan P. Versus Air Commanding Officer, Trivandrum	After selection, he had not received appointment order	On the direction of CCPD, he has been appointed and joined duty.
Mr. N. Manikantan Nair Versus Department of Space	Promotion was denied against reserved quota	On the direction of CCPD, promoted as Office Clerk - B.
Ms. Radha Bisht Versus B.S.F. New Delhi	Requested transfer of her father nearer to his place of residence on the ground that her brother and sister are mentally ill	The respondent transferred the complainant's father to New Delhi
CCPD Versus Institute of Armament Technology, Pune	Violation of Sec. 33	On the direction of CCPD, respondent appointed Mr. Sanjay P. Nandanwar as Technician 'A'
Mr. Gaurav Kumar Versus Department of Posts	Denial of Appointment as Postal Assistant on compassionate grounds	On the direction of CCPD appointed as Postal Assistant
Mr. Ram Narayan Nunia Versus Northeast Frontier Railway	Denial of lifetime family pension to the complainant being a disabled person	On the direction of CCPD lifetime pension has been awarded
Mr. V.R. Nagappan Versus South Central Railway	Denial of appointment on the basis of medical examination	On the direction of CCPD appointed as Junior Clerk-cum-Typist



IN THE MATTER OF	GRIEVANCES	OUTCOME
Ms. Charu Kaul Versus Railway Board	Denial of Railway ticket on concessional rate	After processing the case, request was acceded to
Mrs. Subhashini Dhiman Versus K.V.S.	Transfer was denied	After processing the case, she was transferred back to K.V.S., Durg
Mr. Mukesh Kumar Versus Delhi Development Authority	Denial of promotion	On the direction of CCPD, promoted as U.D.C.
Mr. Mohan Chandra Misra Versus F.C.I.	Denial of reimbursement of expenditure on account of car maintenance	After processing the case, reimbursement of expenditure for maintenance of car allowed
Ms. Vishakha More Versus Punjab National Bank, Mumbai	Request for Scribe	On the direction of CCPD, request accepted by the respondent.
Mr. Dinesh Kaushal Versus M.D. University	Request for Scribe	On the direction of CCPD, request accepted by the respondent.
Mr. Sarabjit A. Singh Versus Ministry of Railways	Request for promotion to the post of General Manager from Chief Administrative Officer denied on grounds of disability	On the basis of judgement of the court of CCPD, M/o Railways granted him the scale of Rs. 24,500-26,000 equivalent to General Manager on personal upgradation basis.
Mr. Anand Kumar Khulbe Versus Corporation Bank	Claimed reimbursement of Rs.7 lakhs incurred on cochlear implantation.	On the direction of the Court of CCPD the respondent reimbursed Rs.6.3 lakhs against Rs.7 lakhs incurred on the operation.
Mr. A.K. Majumdar Versus Indian Petro Chemicals Ltd.	Requested for re-instatement in service on being dismissed.	Appointed to the same post due to intervention of this court.
Anil Kumar Gupta Versus Oriental Insurance Company	Requested for reservation for PH in promotion to the post of Sr.Assistant	The court directed to calculate the vacancies to be filled by promotion in the post of Sr. Assistant as per norms which resulted in reservation of one additional vacancy for PH and the complainant was granted promotion.
Mr. Jister Pal Versus Oriental Insurance Company	The complainant denied promotion to the post of Record Clerk on ground of visual impairment	Given appointment to a post equivalent to the scale of Record Clerk and assigned suitable work



This court, on its own motion took up cases against a large number of establishments who did not indicate reservation of vacancies for persons with disabilities in the advertisement. As a result, approximately 572 vacancies in various

groups were reserved for persons with disabilities. 29 persons, about whom the information had been received, were appointed on the intervention of the Court of CCPD during the period under report. Their details are as under.

Name of Persons with Disabilities employed in the Govt. Sector on the basis of judgements passed by Office of the Chief Commissioner for Persons with Disabilities

Case No.	Name of the Candidate	Designation	Department
1490/2001	Smt. Sita Devi	Safaikaramchari	Institute of Himalayan Bioreasource Technology
748/2000	Mr. N. Sankar	Fitter (General)/Semi-skilled	Ministry of Defence, Aruvankadu
571/2000	Mr. Kamal Kant	Jr. Asstt.	Central Board of Secondary Education, Delhi
571/2000	Mr. Hari Kishan	Jr. Asstt.	Central Board of Secondary Education, Delhi
571/2000	Km. Seema	Jr. Asstt	Central Board of Secondary Education, Delhi
571/2000	Mr. Ram Phool	Peon	Central Board of Secondary Education, Delhi
571/2000	Mr. Parveen Kr. Bhasin	Jr. Asstt.	Central Board of Secondary Education, Delhi
571/2000	Mr. Asif Ali	Pub. Relations Assistant	Central Board of Secondary Education, Delhi
2418/2002 P. Nandanwar	Mr. Sanjay	Technician 'A' Girinagar, Pune	Institute of Armament technology
1669/2001	Mr. Jagir Singh	Peon	Guru Nanak Dev University, Amritsar
1669/2001	Mr. Gurpreet Singh	Peon	-do-
1669/2001	Mr. Hatinder Singh	Peon	-do-
1669/2001	Mr. Arun Kumar	Peon	-do-
1669/2001	Mr. Sukhdev singh	Peon	-do-
1669/2001	Mr. Narinder Singh	Peon	-do-
1669/2001	Mr. Rajinder Singh	Peon	-do-
1669/2001	Miss Harpreet Kaur	Helper	-do-
1669/2001	Mr. Dilbag Singh	Attendant	-do-
1669/2001	Mr. Nishan Singh	Attendant	-do-
1669/2001	Mr. K. Rai	Safai Karamchari	-do-



Case No.	Name of the Candidate	Designation	Department
1201/2001	Mr. Rakesh Kumar	Conservancy safaiwala	Station HQ Cell, Dehradun
1201/2001	Mr. Radhey Shyam	Conservancy safaiwala	-do-
2596/2002	Mr. Anil Kumar Sharma	LDC-cum-Computer Operator	Indian Institute of Public Administration, New Delhi
2524/2002	Mr. Brij Bihari Pandey	Stg. Asstt	Department of Posts, Lucknow
261/99	Mr. Atul Kumar Bhagi	Health Attendant	In Medical Deptt. Of Moradabad Division
2483/2002	Mr. Darshan Singh	Assistant Librarian	G.H.G. Khalsa College, Ludhiana
1276/2002	Mr. Mahipal	Primary Teacher (Hindi)	Department of Education
2667/2002	Mr. P.R. Verma	Teacher	Deptt. Of Education, Govt. of NCT, Delhi
2524/2002	Mr.B.B.Pandey	Sorting Assistant	D/o Post
2676/2002	Mr. Praveen Kumar Sharma	Store Asstt 'A'	Snow & Avalanche Study Estt., Research & Development, Chandigarh, dated 23.4.2003



CHAPTER - IV

MONITORING UTILISATION OF FUNDS

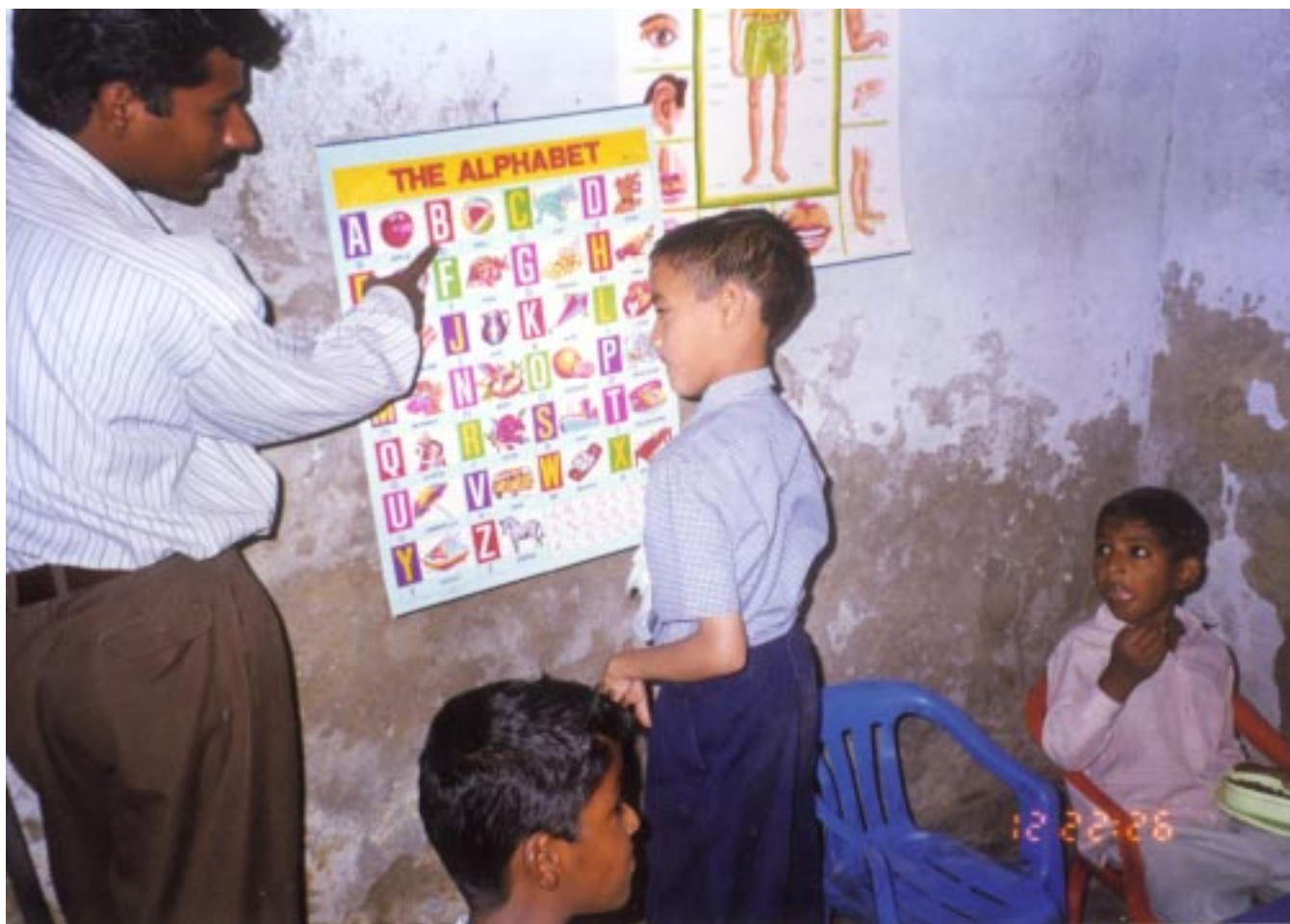
One of the functions of the Office of the Chief Commissioner as envisaged under section 58(b) of the Act is to monitor utilization of funds disbursed by the Central Government.

During the year it was planned to inspect five organizations. However, only three could be inspected due to limited

staff. The organizations inspected were namely, St. Anne's Rehabilitation Centre at Coimbatore, Shaheed Memorial Trust for the welfare of the disabled at Lucknow and Interact Society for Mentally Retarded and Disabled children at Noida, U.P.

In the course of inspections of these

organizations, though no gross violation in utilization of the grant-in-aid, for the purpose it was received for, was noticed, certain shortcomings came to light. The inspection reports were forwarded to the Ministry of Social Justice & Empowerment with observations and recommendations.





CHAPTER - V

RECOMMENDATIONS

Recommendations:

- 52
- i) All the State Govts. should either adopt the central list of identified jobs or should identify and issue the list themselves for all groups by December, 2003. States should not exclude any job that has been identified by Ministry of Social Justice & Empowerment in 2001.
 - ii) Backlog vacancies for persons with disabilities in all groups should be calculated and a time bound action plan for filling up these vacancies be given to all States, Central Ministries, PSUs by DOP&T.
 - iii) All the Ministries, Central PSUs, State Govts. etc. should adopt uniform procedure for implementation of 3% reservation. DOP&T should issue guidelines by December, 2003.
 - iv) Every employment exchange should provide facilities of special employment exchange for persons with disabilities.
 - v) Soft loans through NHFDC should be made available up to rupees one lakh on personal guarantee to facilitate easy loan for self employment.
 - vi) An individual or a firm or a company or any enterprise whose workforce comprises 5% or more should be given tax exemption and privileged shelf space on easy terms in Govt. emporia and preferential land allotment.
 - vii) Compulsory allotment of funds should be made under Section 40 of Persons with Disabilities Act that provides for reservation of not less than 3% in all poverty alleviation schemes for the benefit of persons with disabilities. Each Ministry and State Govt. should give a report of the allotment and utilization of funds and the number of beneficiaries to Ministry of Social Justice & Empowerment & O/o CCPD with the end of the financial year.
 - viii) DOP&T should evolve uniform guidelines for persons with disabilities taking recruitment examinations conducted by UPSC/SSC and other such recruiting agencies on issues like use of scribes, extra time, substitution of mathematical and figurative questions etc. Similarly, Ministry of Human Resource Development should do so for academic examinations.
 - ix) Lucrative concessions on custom duties, sales tax and excise duties and income tax etc. should be given to firms/companies /enterprises engaged in manufacturing aids and appliances for persons with disabilities to make available superior and low cost aids and appliances for Persons with Disabilities.
 - x) DOP&T & Ministry of Social Justice & Empowerment should identify the posts for persons with disabilities in All India & Central Services filled through Civil Services Examination etc.
 - xi) A Vocational Training Centre should be established in every district. Training should also be imparted to persons with disabilities in marketing.
 - xii) Products and services produced by disabled individuals and organizations working for the welfare and rehabilitation of persons with disabilities should be given preference by all Government organizations. They should be treated at par with the firms that are registered with Govt. procurement departments such as DGS&D, directorate of Printing.
 - xiii) All educational institutions should be directed to promote inclusive education and create necessary infrastructure for the same.
 - xiv) A chapter on disability management should be included in all B.Ed. courses.



APPENDIX-I

STATUS OF FORMATION OF STATE COORDINATION COMMITTEES AND STATE EXECUTIVE COMMITTEES							
STATE	State Coordination Committee (SCC)			State Executive Committee (SEC)			Members of SCC & members of SEC
	Date of Formation meetings held	No. of meetings held	Last meeting	Date of Formation held	No. meeting held	Last meeting held	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
ANDHRA PRADESH	11.12.1996	12	19.2.2002	11.12.1996	3	20.6.2001	<p>Section 13 (2) of the Act specifies the designations of the Ministers and officers who can be Chairperson, Vice Chairperson and Members of the SCC.</p> <p>Section 19 (2) of the Act again specifies who can be the Chairperson and Members of the SEC.</p>
ARUNACHAL PRADESH	1997	-	-	-	-	-	
ASSAM	8.10.96 (Reconstituted on 1.2.2001)	8	-	8.10.1996	8	-	
BIHAR	5.8.1996	1	-	5.8.1996	2	-	
DELHI	Formed						
GOA	29.7.1997	3	-	29.7.1997	-	-	
GUJARAT	13.5.1997	1	-	23.5.1997	2	-	
HARYANA	24.9.1997	4	-	8.12.1997	7	21.12.2000	
HIMACHAL PRADESH	7.1.1997	4	-	7.1.1997	2	-	
KARNATAKA	12.9.1997	5	16.6.2001	23.4.1998	6	25.5.2001	
KERALA	31.3.1999	1	-	31.3.1999	1	-	
MADHYA PRADESH	1.5.1997	7	-	5.5.1998	7	-	
MAHARASHTRA	6.12.1999 (Reconstt. 7.1.2000)	3	-	6.12.99 Reconstituted on (15.3.2000)	1	-	
MANIPUR	7.10.1997	3	-	7.10.1997	3	-	
MIZORAM	21.6.1999	1	-	5.8.1999	-	-	
MEGHALAYA	26.3.1997	1	-	16.6.1998	1	-	



(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	(Reconstituted on 24.11.99)			(Reconstituted on 24.11.1999)			
NAGALAND	14.11.1996	1	-	16.1.1998	-	-	
ORISSA	13.11.1997	-	-	13.11.1997	-	-	
PUNJAB	30.12.1996	8	10.1.2001	19.1.1998	13	17.10.2000	
RAJASTHAN	16.7.1997	-	-	16.7.1999	-		
SIKKIM	19.10.1998	2	-	19.10.1998	4	17.8.2000	
TAMIL NADU	27.5.1997	11	7.3.2001	21.3.1998	14	8.9.2000	
TRIPURA	17.1.1997	6		17.1.1997	9		
UTTAR PRADESH	4.9.1997	5	7.3.2001	20.11.1997	6	8.9.2000	
WEST BENGAL	13.1.1998	5	13.3.2001	18.12.1998	5	30.8.2001	
CHATTISGARH	Formed	Formed	-	-	-	-	
UTTARANCHAL	28.5.2001	-	-	28.5.2001	-	-	
JHARKHAND	9.9.2003	-	-	9.9.2003	-	-	
J & K	Formed and functional						

1. Sign '-' indicates 'No reports made available by States'.
2. As per Section 13(3) of the PWD Act, 1995, there will be no SCC and SEC for Union Territories.



APPENDIX - II

SUMMARY OF THE REPORT OF STATE COMMISSIONERS

ANDAMAN & NICOBAR

1. Constitution of State Coordination Committee (Section 13-18):

Not reported.

2. Constitution of State Executive Committee (Section 19-21):

Constituted.

3. Prevention - Survey (Section 25):

The matter has been placed before the State Executive Committee of the Administration and it has been decided to give necessary direction to the Health & other departments of the Administration to take immediate steps for early detection of such cases as a preventive measure of disability.

4. Education (Section 26-31):

The Administration is providing free education to the handicapped children upto the age of 18 years. The Administration is also promoting integration of students with disabilities in the normal schools and also taking care of to introduce non-formal education for the children who are dropped out from the schools. The Education Department of the Administration i.e. I.E.D.Cell is also running 27 Integrated Education Centres for the disabled children and covered 110 schools in this Union Territory.

Uniform and other materials are also provided to those disabled children who

are attending the schools alongwith transport facility. They are also provided scholarships.

All the Educational Institutions of the Administration are providing amanuen-sis to blind students and students with low vision.

5. Employment (Section 32-41):

Necessary directions have been given to all the departments of the Administration to identify posts which are to be reserved for the handicapped persons.

The provision of 3% reservation in Govt. jobs for the physically handicapped persons is being implemented in all the departments under this Administration as well as public sector undertakings. The number of vacancies reserved has almost been filled up. The remaining backlog vacancies will be filled in after observing all formalities through Special Drive during the year.

The Admn has already set up a Special Cell in the existing Employment Exchange for the Persons with Disabilities.

It has been decided by State Executive Committee in its meeting to extend 3% reservation of seats in Polytechnic, I.T.I., T.T.I and other certificate courses for the persons with disabilities.

The Admn is extending facilities to the disabled persons under poverty alleviation schemes and also issued directions to local authorities to extend the facilities to all categories of disabled persons on priority basis.

6. Affirmative action (Section 42-43):

The Deptt of Social Welfare is providing aids/appliances free of cost worth Rs.3000/- to the needy handicapped persons as per the recommendation of Govt. Medical Board. Disabled persons are also being given financial assistance upto Rs.3000/- as lumpsum grant under self employment venture for setting up a small business.

7. Non-discrimination (Section 44-47):

Directions have been issued to all concerned departments to implement the provisions as contemplated in the Act in a true spirit.

8. Research and Manpower Development (Section 48-49):

Not Reported.

9. Recognition of Institutions for Persons with Disabilities (Sec. 50-55):

Not reported.

10. Institution for Persons with Severe Disabilities (Section 56):

Not reported.

11. Appointment of Commissioner for Persons with Disabilities (Section 60):

Commissioner appointed.



12. Social Security (Section 66-68):

The Administration is also providing unemployment allowances @ Rs.100/- p.m. to the unemployed disabled youths. Unemployment allowance has been sanctioned to 61 disabled persons during 1999.

Besides above the handicapped persons having 40% disability and above are being provided free transportation facilities in the State Transport Buses, local ferries and once in a year in main-land going ships. The Social welfare Deptt. is also issuing identity cards to all categories of handicapped persons for availing various facilities being extended by the Administration from time to time.

13. MISCELLANEOUS (Sec. 69-73):

Nothing reported.

ANDHRA PRADESH

1. Constitution of State Coordination Committee (Section 13-18):

State Government has positioned a State Coordination Committee as per G.O. Ms.No. 399.WD.CW & (WD Desk) Department dated 11.12.1996. Initially the Committee was formed with officials. Subsequently, the Minister for the Welfare of Disabled has been made the Chairperson of the Committee. Vide G.O. Rt.No. 434, WD, CW & DW (DW) Dept., dated 27.11.2001, the Government have reconstituted the Committee. Its meeting was held on 16.12.2002 under the Chairmanship of the Hon'ble Minister for Tribal Welfare and Disabled Welfare on implementation of provisions of the Persons with Disabilities Act, 1995. A high power meeting with Chief Secretary as Chairman was convened on 19.2.2002 to discuss various issues of disabled with multi-sectoral

coordination for promoting disabled welfare activities. Meeting of the State Coordination Committee was held in every six months.

2. Constitution of State Executive Committee (Section 19-24):

State Government has positioned a State Executive Committee as per G.O. Rt. No. 400, WD&CW (WH Desk) Department dated 11.12.1996 nominating the officials in the Committee and a proposal has been moved to Government for inclusion of 5 more non-officials. The Government have also nominated NGOs, Disabled Welfare Activists and Resource Persons as members in the Committee vide G.O. Ms.No. 32, WD, CW&DW (DW) Department dated 22.01.2001. A State Level Executive Committee meeting was held by Principal Secretary to Government, Women Development, Child Welfare and Disabled Welfare Department on 20.06.2001 on the implementation of Persons with Disabilities Act, 1995.

3. Prevention - Survey (Section 25):

A State Level Workshop organized at A.P. Academy of Rural Development, Hyderabad on 10.01.2001 with Director of Census Operations of A.P. and sensitized District Officers and NGOs. District Collectors have conducted district level workshops and brought out mass awareness through media, TV, newspapers, radio etc. Government of India, Ministry of Social Justice & Empowerment, New Delhi have sanctioned 5 District Disabled Rehabilitation Centres to Andhra Pradesh. Under NPRPD Scheme to start at Visakhapatnam and Vijayawada of Krishna district during 2000-2001. A sum of Rs. 136.40 lakhs was released during April 2001 for grounding of the scheme by the District Collectors. A National Level Workshop was organized

on DDRC under NPRPD scheme at NIMH, Secunderabad.

The Government of Andhra Pradesh constituted District Medical Boards in each districts and organized mandal-wise medical camps/multi purpose identification camps all over the State and issued Medical Boards Certificates and other certificates. During these camps assessment were made to find out the reasons for disability and degree of disability with strategies for prevention, early identification, early detection and rehabilitation by involving disabled welfare officers, team of specialized doctors, primary health doctor staff etc. So far these camps were conducted in 967 out of 1152 mandals in which beneficiaries were identified and benefited. National Institutes and regional institutes located in Hyderabad have conducted seminars/awareness camps in various parts of the State to guide the people for early detection and prevention of disabilities during 2001-2002.

Government has given importance to the surgical corrections, as it is a permanent help to the polio-affected disabled. So far 20 surgical corrections conducted upto June 2002. Government has issued orders for convergence of programmes of disabled welfare with Medical and Health Department and Women & Child Welfare Department vide G.O. Ms.No. 55, WD, CW & DW Dept., dated 2.12.2002. The areas of convergence were also identified.

Awareness camps are conducted in the entire Andhra Pradesh in association with UNICEF and non-governmental organizations working in the field of Disabled Welfare.

4. Education (Section 26-31):

11 Residential schools (5 for visually and 6 for hearing impaired) are functioning under the control of disabled welfare department. 11 schools for the



deaf and dumb and blind are functioning in the State under the control of Education Department. The residential school for hearing impaired, Bapatla, Guntur district has been upgraded to Junior College with a sanctioned strength of 40 seats in intermediate course. The residential school for visually handicapped, Mahaboobnagar district has been upgraded to Junior College. The Director, SCERT, Hyderabad has submitted proposals for starting of 5 integrated schools in each district for deaf and blind children with an estimated cost of Rs. 2.30 crore. Proposals have been submitted to Government with regard to opening of special schools for visually impaired and hearing impaired in each district where not in existence in a phased manner in VISION- 2020.

92 special schools meant for disabled children (10-OH, 8-VH, 17-HH and 57-MR) and 56 residential schools for disabled are in existence and maintained by non-governmental organizations in the State (MR-25, HI-9, VI-10, OH-12). Vocational training centre for physically handicapped is functioning in Hyderabad under the control of Government of India.

Non-governmental organizations meant for disabled are also running 44 special schools with vocational training courses in the State (26-OH, 3-VH, 1-HH and 14-MR). 4 day care centres for mentally retarded are also in existence.

Government of Andhra Pradesh is providing textbooks to the students studying Class I to X free of cost including disabled children. All the boarders/inmates in homes/hostels under the control of Disabled Welfare Department are supplying exercise note books at a cost of Rs. 70/- per annum to inmates upto V class, Rs. 100/- per annum to the inmates for VI to VIII class and Rs. 200/- per annum to the inmates from IX and X classes. The boarder who

are visually disabled are supplying thick drawing sheets for writing purpose in Braille worth Rs. 400/- per year and Braille slates at Rs. 150/- per annum.

The Sweekar Rehabilitation Centre for Handicapped and Thakur Hari Prasad Institute for Mental Handicapped at Hyderabad are also providing teachers training courses in their Institutes. Besides B.Sc. in Hearing; Language, Speech and Diploma courses are also provided.

The disabled students studying classes from I to VIII and whose parents/guardians income is less than Rs. 24,000/- per annum are sanctioned scholarships and other allowances ranging from Rs. 35/- to Rs. 50/- per month for transport allowance to orthopaedically disabled, Rs. 25/- per month for orthotic aids and Rs. 25/- per month for readers allowance to visually disabled children.

The disabled students studying classes from IX onwards, degree, post-graduate, professional and music courses and undergoing training in vocational, technical are sanctioned scholarship ranging from Rs. 85/- per month to Rs. 170/- per month for day scholar and Rs. 140/- per month to Rs. 240/- per month for hostelers.

An amount of Rs. 1000/- per annum is also sanctioned to mentally retarded children who are studying in special schools and not receiving grants from Government of India. The research scholars in M.Phil and Ph.D courses will get scholarship of Rs. 400/- p.m. and Rs. 1000/- per annum towards contingent expenditure on data collection etc.

Government of Andhra Pradesh decided to bring necessary reforms in the syllabi and examination pattern at all levels for the benefit of different categories of disabled students and the same has been included in the State Action Plan.

A seminar was conducted by Town Planning Department with the concerned departments on creating barrier free environment in schools, colleges, vocational and professional training institutes.

5. Employment (Section 32 - 41):

As per the Section 33 of the PWD Act, 3% reservation for disabled in employment was achieved during 2000-2001.

Special recruitment drive has been launched for filling up of 2000 backlog vacancies reserved for disabled persons before 31.3.2003 vide G.O. Ms. NO.9 & 41, WD, CW & DW Deptt., dated 26.2.2002 and 3.9.2002. The District Collectors are authorized to issue notification at district level for the posts falling under the purview of the DSC vide G.O. Ms.No. 160, GA(Ser.A) Dept. dated 27.3.2002. The District Collector and District Officers of Disabled Welfare were requested to expedite the process of recruitment and filling up the entire backlog vacancies within the stipulated time.

All the organizations in private sector and all the corporate hospitals have been requested to follow the reservation provided to the disabled persons keeping in view the State Government orders and also as per the provisions of Persons with Disabilities Act 1995.

Vide G.O.Ms.No. 55, WD, CW & DW Deptt. dated 14.2.2001, the Government has constituted State Level and District Level committees for identification of jobs that can be manned by persons with disabilities.

The State Government issued orders in G.O.Ms.No.16, WD, CW & DW Deptt. dated 6.6.2000 directing all the Departments to furnish a certificate while sending requisition to the Andhra Pradesh Public Service Commission, A.P. College Service Commission, District Selection Committee, Employment



Exchanges etc. that they have complied with 3% reservation for persons with disabilities.

In grade 'C' and 'D' posts under the Government reservations are provided in direct recruitment for disabled persons as 1:1:1 in 100 cycle of posts for VH, HH & OH.

Assistant Directors, Disabled Welfare in the districts are authorized to verify the roster registers of various departments in their respective districts for implementation of 3% reservation meant for disabled.

The Disabled Welfare Department released Annual Action Plan for the year 2002-2003 and it is proposed to cover 3000 number of disabled by imparting vocational and other training programmes to enable them to get self employed or secure employment under the 3% reservation in jobs in the State. 3% reservation in educational institutions is being followed. 3% reservation is also implemented in courses like B.Ed., Engineering, Law and other professional courses.

The State Government vide G.O.Ms.No.1, WD, CW & DW Deptt. dated 9.1.2002 directed all the departments and local authorities to reserve not less than 3% in terms of physical and financial coverage in all poverty alleviation schemes for the benefit of persons with disabilities.

A decision was taken in the State Executive meeting held on 20.6.2001 that the relevant proposals may be sent to Government to issue orders to provide incentives to all the public institutions and private enterprises for deploying 5% disabled work force.

Government has issued orders to issue State Awards for Best Placement Officer of persons with disabilities also in the State vide G.O. Ms.No.21, WD, CW & DW Deptt. dated 30.7.2001.

6. Affirmative action (Section 42-43):

The Government assisted 9642 disabled with aids and appliance worth Rs. 1.47 crore in 2001-2002 and 7672 disabled with aids and appliances worth Rs. 86.84 crore during the year 2002-2003 upto September 2002. Under ADIP scheme, proposals are being sent to Government of India for the year 2002-2003.

2% quota in the houses constructed by the A.P. Housing Board is reserved for disabled persons under hire purchase scheme. The disabled beneficiaries are allowed to pay the contribution for allotment of houses in installments.

Proposals have been submitted to Government for issue/notification for allotment of house, setting up business centres, special recreation centre, special school, research centre, factories by entrepreneurs with disabilities. Order are awaited on this.

7. Non-discrimination (Section 44-47):

The disabled persons who are deprived of easier and quick mobility from place to place, the A.P. State Road Transport Corporation have been allowing certain concessions for travel and conveyance i.e. all types of disabled persons are entitled for free travel in city and suburban buses and also entitled for travel by mofussil (ordinary or express) buses @ 50% concession along with an escort.

The Government of A.P. has been giving conveyance allowance to their employees who are totally blind and orthopaedically disabled at the rate of 10% of basic pay subject to a maximum of Rs. 300/-. Government is also providing petrol subsidy to working disabled @ 7.50 litres per month.

In the State Executive Committee meeting held on 20.6.2001, Municipal

Corporation of Hyderabad and HUDA are requested to intensify their efforts for creation of barrier free environment and also requested the concerned authorities for creation of barrier free environment in public buildings, schools, educational institutions. It was also agreed to provide audio signals in the lifts, ramps to be provided in public buildings, zebra crossings and audio visual signals on all the crossings and special toilets for use of disabled in public buildings.

The Government of A.P. vide G.O.Ms. No.30, WD, CW & DW Deptt. dated 17.6.2002 directed that all the Government departments, local authorities and the Agencies shall provide barrier free environment in all new buildings and public utilities for easy access of persons with disabilities with immediate effect.

Andhra Pradesh is the first State in the country to appoint full time State Commissioner with quasi-judicial powers so as to effectively monitor the implementation of Persons with Disabilities Act. So far 67 cases were registered under Section 62 of the Persons with Disabilities Act 1995 and Judgements have been pronounced in 17 cases.

8. Research and Manpower Development (Section 48-49):

Medical departments are conducting camps on prevention of disabilities and also conducting surgical corrections in all the districts. NGOs working in the field of disabled welfare are conducting seminars and workshops on prevention of disability. NGOs are also providing rehabilitation services to disabled in rural areas under CBR programme.

9. Recognition of Institutions for Persons with Disabilities (Section 50-55):

Government of Andhra Pradesh have issued orders declaring the Assistant



Director, Disabled Welfare in the districts as competent authority for registration of the institutions vide G.O. Ms.No.33, WD & CW (WH.Desk) Deptt. dated 3.7.1996.

The District Officers, Disabled Welfare in the districts were requested to take necessary action for issuing of certificate of registration to the institutions meant for persons with disabilities.

Besides the Commissioner, Disabled Welfare, A.P. the APVCC headed by the Managing Director is functioning during 2001-2002 through various institutions for the upliftment of disabled people.

474 voluntary organizations are functioning in the State for the upliftment of disabled people.

Government of A.P. has appointed full time Commissioner for Disabled Welfare viz. Shri R. Sundar Vadan, I.F.S. w.e.f. 10.4.2000.

10. Action by Commissioner for Persons with Disabilities (Section 61-63):

Under Section 62 of Persons with Disabilities Act, 67 cases have been registered on various subject such as education, employment and others. A comprehensive action plan been prepared for the year 2002-2003 for providing 3% reservation of funds for the disabled in all sectors.

11. Social Security (Section 66-68):

Disabled Welfare Department is sanctioning an amount not exceeding Rs. 3000/- per candidate to enable them to make a living under the Scheme of Economic Rehabilitation.

An amount of Rs. 75/- per month to unemployed disabled was given by the State Government who are registered

with employment exchanges and who are in the age group of 18-65 years and their parents income should not be exceed Rs. 12,000/- per annum.

Sanctioning of Disability pension @ Rs. 75/- per month for all categories of disabled persons between the age group 18-65 years and who posses a minimum of 40% disability.

Sanctioning of Rs. 3000/- as cash incentive award either of the spouse, if a normal person marry a disabled person.

Sanctioning 50% subsidy on actual expenditure on purchase of petrol/diesel limited to 15 litres for 2 HP and below and 25 litres for more than 2 HP.

3% reservation is implementing in shops and stalls constructed by the Municipalities leased out to the disabled persons.

12. Miscellenous Achievements (Section 69-73):

Rules as per the various provisions of the persons with disabilities Act, 1995 were issued by Government of Andhra Pradesh vide G.O.Ms.No.82 dated 12.9.1997.

ARUNACHAL PRADESH

1. Constitution of State Coordination Committee (Section 13-18):

State Coordination Committee exists and its first meeting was held on 24.11.2001.

2. Constitution of State Executive Committee (Section 19-21):

State Executive Committee also exists. Details regarding meetings is not available.

3. Prevention - Survey (Section 25):

Department of Health and Family

Welfare and Department of Social Welfare, Women & Child Development have started action for prevention and early detection of disability. In addition, Ministry of Social Justice & Empowerment, Government of India started rehabilitation of the handicapped in the year 2000 in two districts i.e., Papum Pare & Dibang Village under Grameen Punarvas Yojana (GPY). The GPY includes the aspect of prevention and early detection of disability.

4. Education (Section 26-31):

Donyi Polo Mission School for the Hearing Impaired, a speech and hearing rehabilitation center has been providing educational & vocational training since 1990 for the hearing impaired children of the state.

No provision regarding 3% reservation for persons with disabilities have been made at present.

5. Employment (Section 32 - 41):

The Government have kept the provision of 3% reservation for persons with disabilities but it has not been implemented in practice.

6. Affirmative action (Section 42-43):

i) District Rehabilitation Center, Itanagar and Roing Establishment under GPY scheme provide aids and appliances to the handicapped as per guidelines of ADIP.

ii) 80% traveling concession is given to physically handicapped students to travel within the State by the State Transport Department.

iii) One time Ex-gratia relief payment to the extent of maximum Rs.10,000/- is given to Persons with Disabilities for temporary rehabilitation. During 2001-02, 61 benefi-



ciaries have been benefited under this scheme.

- iv) Printed Identity Card and Pass Books have been issued to disabled.

7. Non-discrimination (Section 44-47):

No report has been received for creating the barrier free built environment in Government Buildings and at public places.

8. Research and Manpower Development (Section 48-49):

No report.

9. Recognition of Institutions for Persons with Disabilities (Section 50-55):

There are four State Level Registered NGOs, which are:

- i) R K Mission Hospital, Itanagar
- ii) Donyi Polo Mission School for the Hearing Impaired, Itanagar
- iii) Donyi Polo Youth Federation
- iv) All Arunachal Pradesh Handicapped Welfare Society

10. Action by Commissioner for Persons with Disabilities (Section 61-63):

No system for receiving complaints from persons with disabilities and their redressal is in practice. The commissioner has not received any complaint from physically handicapped persons.

11. Social Security (Section 66-68):

In 2000, rehabilitation of the handicapped has been started by the Ministry of Social Justice & Empowerment, Government of India in two districts i.e., Papum Pare & Dibang Village under Grameen Punarvas Yojana (GPY).

ASSAM

1. Constitution of State Coordination Committee (Section 13-18):

State Coordination Committee was constituted vide Notification No. SWD.212/94/52 dated 8.10.96 and reconstituted vide Notification No. SWD.212/94/316 dated 1.2.2001. The Committee held its meetings on 22.4.98, 13.7.99 and 25.1.2000.

2. Constitution of State Executive Committee (Section 19-21):

State Executive Committee was constituted vide Notification No. SWD.212/94/53 dated 8.10.96. The Committee held its meetings on 17.12.97, 8.10.98, 21.7.99 and 18.1.2000.

3. Prevention - Survey (Section 25):

Health and Family Welfare Department carried out various programmes through out the State for prevention and early detection of disabilities such as -

- i) Free eye operation camps for controlling blindness;
- ii) Successful undertaken of National Pulse Polio Immunization Programme.
- iii) Workshops for creating awareness

4. Education (Section 26-31):

The State Govt. run the following three special schools -

- 1) Deaf & Dumb School at Guwahati
 - 2) Blind School at Jorhat
 - 3) Hearing Impaired School at Jorhat
- Integrated Schools are yet to set up.

A computerized Braille Press is being installed at Guwahati to facilitate the

education of blind students. In addition, the following schemes are being run -

- a) Scheme for grant of scholarship to students with disabilities
- b) Rehabilitation Grant to persons with disabilities
- c) Grants-in-aid to Voluntary Organisations working in the disability sector

During the year 1999-2000, expenditure for an amount of Rs. 131.43 lakhs were incurred under various schemes for the persons with disabilities. State Transport Department has been requested to provide free transport facility to student with disabilities. Action is lying pending with the Transport Department.

5. Employment (Section 32 - 41):

Under Section 32, an expert committee has been constituted for identification of jobs for persons with disabilities vide Notification No. SWD.229/97/85 dated 4.2.99. The committee held its first meeting on 03.04.1999.

Decision has been taken to reserve 3% posts in Grade III and IV for persons with disabilities in the State Government and in Public Sector Undertaking vide O.M. No. AAP.330/99/49 dated 6.8.1981.

During the year 1996-97, a special recruitment drive was conducted and 109 persons with disabilities were appointed in Grade III and IV posts in various departments. In addition, 400 other posts had been identified as suitable for persons with disabilities in Grade III & IV. Out of which 276 posts (185 Grade III and 91 Grade IV) have been filled up. As a special recruitment drive, Social Welfare Department is sponsoring candidates to those departments for appointment that are not filling up the backlog vacancies.